

Price List for TXMAS-11-738II010

Effective June 23, 2015

CUSTOMER SUPPORT

TLC is a *multiple award winning business* offering unparalleled customer service. All clients are provided with a 24-hr telephone and fax number and a dedicated project manager is available to them at all times.

In addition, each customer is eligible an unlimited number of free user accounts on our secure file exchange server.

PRICING INCLUDES

- Translation
- Editing
- Formatting to reflect the original
- Multiple-step QA

NO HIDDEN CHARGES

TLC's pricing does not include any hidden charges, such as surcharges for "technical" text. If TLC accepts a job, it is completed by the deadline agreed, with regard to the client-specific terminology, and without any hidden surcharges.



TLC hires ONLY translators with appropriate linguistic/translation background and significant, proven expertise reaching far beyond bilingualism. Our pricing reflects a careful balance between the best possible linguistic quality on one hand, and affordability on the other hand.

Other benefits:

- Unconditional warranty
- Proprietary Linguist Selection and Certification Program
- Advanced translation technology
- Global teams of language and project management experts
- Production processes certified to the ISO 9001:2008 standard

Our Quality Guarantee:

TLC has been maintaining an ISO certification since 2011. This means that every one of our processes has been reviewed and certified as one that works toward achieving and maintaining the highest quality and customer satisfaction.

Our Promise to You:

We offer quality, stability and standards of performance and customer service that are bar none. We have a 100% delivery and success rate across hundreds of projects. How are we different?

- *We believe your success is our scorecard*
- *We give you the flexibility to change the parameters of your project as we go*
- *We provide you with a team who understands your process and your goals*
- *We offer you a partnership you can turn on and off with flexible, no-lock in terms*



Teneo Linguistics Company

4700 Bryant Irvin Ct
Ste 301
Fort Worth, TX 76107
Phone 817.441.9974
Fax 817.231.0052

Price List

SIN(s) Proposed	Service	Price Offered to GSA (including IFF)
382-1	Group 1 - Basic - Spanish	0.08
382-1	Group 1 - Standard - Spanish	0.14
382-1	Group 1 - Pro - Spanish	0.16
382-1	Group 2 - European - Basic - Belarusian, Bosnian, Bulgarian, Croatian, Czech, Dutch, Estonian, Flemish, French, Georgian, German, Greek, Hungarian, Italian, Latvian, Lithuanian, Macedonian, Moldovan, Polish, Portuguese, Romanian, Russian, Serbian, Slovak, Slovenian, Turkish, Ukrainian	0.10
382-1	Group 2 - European - Standard - Belarusian, Bosnian, Bulgarian, Croatian, Czech, Dutch, Estonian, Flemish, French, Georgian, German, Greek, Hungarian, Italian, Latvian, Lithuanian, Macedonian, Moldovan, Polish, Portuguese, Romanian, Russian, Serbian, Slovak, Slovenian, Turkish, Ukrainian	0.17
382-1	Group 2 - European - Pro - Belarusian, Bosnian, Bulgarian, Croatian, Czech, Dutch, Estonian, Flemish, French, Georgian, German, Greek, Hungarian, Italian, Latvian, Lithuanian, Macedonian, Moldovan, Polish, Portuguese, Romanian, Russian, Serbian, Slovak, Slovenian, Turkish, Ukrainian	0.19
382-1	Group 3 - Nordic - Basic - Danish, Finnish, Swedish, Norwegian	0.13
382-1	Group 3 - Nordic - Standard - Danish, Finnish, Swedish, Norwegian	0.18
382-1	Group 3 - Nordic - Pro - Danish, Finnish, Swedish, Norwegian	0.22
382-1	Group 4 - Asian/Middle Eastern - Basic - Arabic, Bengali, Burmese, Chinese, Dari, Farsi, Hebrew, Gujarati, Hindi, Indonesian, Japanese, Korean, Kurdish, Nepali, Lao, Tagalog, Thai, Vietnamese, Urdu	0.10
382-1	Group 4 - Asian/Middle Eastern - Standard - Arabic, Bengali, Burmese, Chinese, Dari, Farsi, Hebrew, Gujarati, Hindi, Indonesian, Japanese, Korean, Kurdish, Nepali, Lao, Tagalog, Thai, Vietnamese, Urdu	0.17
382-1	Group 4 - Asian/Middle Eastern - Pro - Arabic, Bengali, Burmese, Chinese, Dari, Farsi, Hebrew, Gujarati, Hindi, Indonesian, Japanese, Korean, Kurdish, Nepali, Lao, Tagalog, Thai, Vietnamese, Urdu	0.19
382-1	Group 5 - Limited Dispersion - Basic - Afrikaans, Albanian, Amharic, Armenian, Azerbaijani, Cambodian, Dhivehi, Dinka, Haitian Creole, Hmong, Icelandic, Javanese, Kannada, Karen, Kazakh, Khmer, Kurdish, Kyrgyz, Latin, Montenegrin, Malay, Marshallese, Mongolian, Navajo, Pashto, Punjabi, Sinhala, Somali, Swahili, Tajik, Tagalog, Tamil, Telugu, Tonga, Turkmen, Uzbek, Zulu	0.11
382-1	Group 5 - Limited Dispersion - Standard - Afrikaans, Albanian, Amharic, Armenian, Azerbaijani, Cambodian, Dhivehi, Dinka, Haitian Creole, Hmong, Icelandic, Javanese, Kannada, Karen, Kazakh, Khmer, Kurdish, Kyrgyz, Latin, Montenegrin, Malay, Marshallese, Mongolian, Navajo, Pashto, Punjabi, Sinhala, Somali, Swahili, Tajik, Tagalog, Tamil, Telugu, Tonga, Turkmen, Uzbek, Zulu	0.19
382-1	Group 5 - Limited Dispersion - Pro - Afrikaans, Albanian, Amharic, Armenian, Azerbaijani, Cambodian, Dhivehi, Dinka, Haitian Creole, Hmong, Icelandic, Javanese, Kannada, Karen, Kazakh, Khmer, Kurdish, Kyrgyz, Latin, Montenegrin, Malay, Marshallese, Mongolian, Navajo, Pashto, Punjabi, Sinhala, Somali, Swahili, Tajik, Tagalog, Tamil, Telugu, Tonga, Turkmen, Uzbek, Zulu	0.22